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November 25, 2019

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk & Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: Jimmy Berry v. Dominion Energy South Carolina
Docket No. 2019-358-E

Dear Ms. Boyd:

Mr. Jimmy Berry filed a complaint with the Office of Regulatory Staff's ("ORS") Consumer Services division on November 4, 2019. ORS reviewed the information and statements of Mr. Berry and determined that his complaint, as well as the relief he was requesting, were related to alleged damages which he incurred as a result of the actions of Dominion Energy South Carolina.

On November 4, 2019 ORS advised Mr. Berry that neither ORS nor the Public Service Commission of South Carolina had jurisdiction to award damages. ORS therefore closed the complaint and advised Mr. Berry of his ability to file a complaint with the Commission.

ORS does not intend to file testimony in this matter.

If you have any questions, please do not hesitate to contact myself or Sarah Johnson.

Sincerely,


Jeffrey M. Nelson

cc: All Parties of Record (via e-mail)
Joseph Melchers, Esquire (via e-mail)